

VISHAL RAJORIYA

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WORK EXPERIENCE

MPHASIS LIMITED

Pune, MH, India

Software Engineer

Dec 2020 - May 2023

- Led a high-performing team of four individuals in successfully deploying critical changes to the production environment. This ensured smooth operation and minimized disruption to ongoing business processes.
- Fostered seamless collaboration among 5 different teams to detail the development. I actively contributed to the development of a new application designed to replace existing ones, streamlining processes and improving overall efficiency.
- Communicated with the Finops team on a daily basis to ensure \$3M+ in revenues are correctly quoted into the system.
- Supervised and managed new team members, providing coaching and mentorship that enhanced their performance and subsequently reducing the turnaround time.

Associate Software Engineer

- Demonstrated strong technical expertise by meticulously documenting new incidents. I clearly outlined both the issues and their corresponding resolutions, ensuring clear communication and efficient troubleshooting for future reference.
- Provided exceptional customer support by working closely with clients to address and resolve critical incidents. I implemented necessary fixes to prevent recurrence of these issues, ensuring customer satisfaction and maintaining a positive client relationship.

EDUCATION

GOA INSTITUTE OF MANAGEMENT

Goa, India

Post Graduate Diploma in Management - Big Data Analytics

2024 - 2026

- **Coursework:** Statistics, Marketing Management, Market Research and Analytics Application, Strategic Management, Big Data Engineering and Management.

AMITY UNIVERSITY MADHYA PRADESH

MP, India

Bachelor's of Technology

2016 - 2020

- **Coursework:** Database Management System, Operating System, UNIX Programming, Java Programming, Advanced Java Programming.

SKILLS

Technical Skills: PowerPoint, Word, Excel, SQL, Python.

Soft Skills: Communication, Teamwork, Leadership, Problem-solving.

ADDITIONAL INFORMATION

- **Volunteer:** Volunteered at an event organized by the Muskaan Dream Foundation in the presence of Shri M. Venkaiah Naidu, the Former Vice President of India.
- **Language:** English (Fluent), Hindi (Native).
- **Certifications:** Passed SQL(Basic) and SQL(Intermediate) certification exam on HackerRank.
- **Interests:** Presented a research paper titled 'Quantum Computing: A New Era of Computing' at the National Conference on Smart Materials: Energy and Environment for Smart Cities organized by Amity University.